

Unit Title:	Website software
OCR unit number:	82
Level:	3
Credit value:	5
Guided learning hours:	40
Unit reference number:	Y/502/4632

Unit purpose and aim

This is the ability to use a software application designed for planning, designing and building websites.

This unit is about the skills and knowledge required by an IT user to select and use a range of advanced website software tools and techniques to develop multiple-page websites with multimedia and interactive features.

Website software techniques will be described as advanced because:

- the software tools and functions used will be complex and at times involve having the idea that there may be a tool or function to do something (e.g. improve efficiency or create an effect), exploring technical support, self-teaching and applying;
- the development techniques will be complex, and will involve research, identification and application; and
- the user will take full responsibility for planning and developing the structure, inputting, manipulating, adding multimedia or interactive features, uploading and publishing the information.

Learning Outcomes	Assessment Criteria	Examples
The learner will: 1 Create structures and styles and use them to produce websites	The learner can: 1.1 Determine what website content and layout will be needed for each page and for the site 1.2 Plan and create web page templates to layout content 1.3 Select and use website features and structures to enhance website navigation and functionality 1.4 Create, select and use styles to enhance website consistency and readability	Content and layout: Web page content and layout will vary according to the template, but may include: text (e.g. body text, headings, captions), images (e.g. still photographs, diagrams), numbers (e.g. tables, charts or graphs), background (e.g. colours, gradients, patterns, textures), structure (e.g. frames, side bars), moving images (e.g. animation, video clips), sound (e.g. clips linked to navigation, background music, video sound track), interactive components (e.g. message boards, forms, e-mail links, registration log-ins), down loads (e.g. pdf files, pod

Learning Outcomes	Assessment Criteria	Examples
	<p>1.5 Provide guidance on laws, guidelines and constraints that affect the content and use of websites</p> <p>1.6 Explain what access issues may need to be taken into account</p> <p>1.7 Explain when and why to use different file types for saving content</p> <p>1.8 Store and retrieve files effectively, in line with local guidelines and conventions where available</p>	<p>casts)</p> <p>Copyright constraints: Effect of copyright law (e.g. on music downloads or use of other people's images), acknowledgment of sources, avoiding plagiarism, provisions of the Data Protection Act; accessibility standards</p> <p>Website features: Web page features will vary, but may include: navigation (e.g. action buttons, links, hot spots, menus, hyperlinks, pop-ups), multimedia (e.g. animation, sound linked to actions, video clips, sound track), interactive (e.g. message boards, forms, downloads, pod casts, e-mail links, registration log-ins)</p> <p>Website access issues: The difficulties different users may have in accessing websites, accessibility guidelines, effect of download speeds (e.g. from different browser software, connection type, size of web page contents), ways to increase accessibility, ways to improve download speeds</p> <p>Web page templates: Web page content and layout will vary according to the template, but may include: text (e.g. body text, headings, captions), images (e.g. still photographs, diagrams), numbers (e.g. tables, charts or graphs), background (e.g. colours, gradients, patterns, textures), structure (e.g. frames, side bars), moving images (e.g. animation, video clips), sound (e.g. clips linked to navigation, background music, video sound track), interactive components</p>

Learning Outcomes	Assessment Criteria	Examples
		<p>(e.g. message boards, database fields, forms, e-mail links, registration log-ins), downloads (e.g. pdf files, podcasts)</p> <p>Web page styles: Styles will vary according to the different elements of the website design, but may include: typeface (e.g. font, colour, size and alignment of headings, captions or body text), lines (e.g. type, thickness and colour of borders, tables, diagrams), structure (e.g. size of frames, number of tabs, format of menu), cascading style sheets</p> <p>File types: Text (e.g. rtf, doc, pdf), images (e.g. jpeg, tiff, psd), charts and graphs (e.g. xls), sound (e.g. wav, MP3)</p> <p>Store and retrieve: Save, save as, find, open, close, open rtf file in application, save file as text, rtf or html; password protection; methods to reduce file size, file properties</p>
2 Select and use website software tools and features to develop multiple page websites with multimedia and interactive features	<ul style="list-style-type: none"> 2.1 Prepare content for web pages so that it is ready for editing and formatting 2.2 Organise and combine information needed for web pages in line with any copyright constraints, including across different software 2.3 Select and use appropriate editing and formatting techniques to aid meaning 2.4 Select and use appropriate programming and development techniques to add features and enhance websites 2.5 Select and use file formats that make information easier to download 	<p>Combine information: Combine images with text (e.g. photo captions); presentation with audio and/or video; numbers with charts and graphs; text alignment, captions, text wrap; behind, in front, grouping</p> <p>Editing techniques: Editing techniques will vary in line with the type of information, for example: select, copy, cut, paste, undo, redo, drag and drop, find, replace, size, crop, position, change templates</p> <p>Programming and development techniques: Creating links to bookmark text within a page, linking web pages together, adding a link to another</p>

Learning Outcomes	Assessment Criteria	Examples
	2.6 Check web pages meet needs, using IT tools and making corrections as necessary	<p>website, altering simple code using programming language, creating code using an appropriate programming language, adding multimedia content to web pages, setting up a secure area, message board or e-mail link, adding meta tags</p> <p>File formats: Change format of documents to RTF or HTML</p> <p>Check web pages: Using help; Will vary depending on the content but may include, for example:</p> <p>Text: Spell check; grammar check, type face and size, hyphenation</p> <p>Layout: Page layout, margins, line and page breaks, tables, sections</p> <p>Images: Size, alignment and orientation, suitability of file format, appropriate choice of colour mode and use of filters, fitness for purpose of image resolution</p>
3 Publish and test multiple page websites with multimedia and interactive features	3.1 Select and use appropriate testing methods to check that all elements and features of complex websites are working as planned 3.2 Identify any quality problems with websites and explain how to respond to them 3.3 Select and use an appropriate programme to upload and publish the website and make sure that it will download efficiently 3.4 Respond appropriately to quality problems with websites to ensure outcomes are fit for	<p>Testing methods: Methods will vary but may include: viewing web pages using browser software, testing navigation round pages within multiple page website, testing external links, testing multi-media and interactive elements</p> <p>Quality problems with websites: Problems may vary, but could include: content that is not appropriate for the template or missing, text that is not readable or missing, images that are oriented or sized wrongly, navigation that does not work as planned; multimedia features (e.g. sound levels, image resolution, synchronisation of sound and</p>

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	purpose	<p>images), interactive features (e.g. response to posting a message or when key fields on forms are not completed, downloads not active)</p> <p>Upload and publish website: Upload content to a template, use file exchange programme to upload and publish (e.g. FTP or HTTP), improve loading speed of a website</p>

Assessment

All ITQ units may be assessed using any method, or combination of methods, which clearly demonstrates that the learning outcomes and assessment criteria have been met. Assessments must also take into account the additional information provided in the unit Purpose and Aims relating to the level of demand of:

- the activity, task, problem or question and the context in which it is set;
- the information input and output type and structure involved; and
- the IT tools, techniques or functions to be used.

See the Assessment and postal moderation section of the [ITQ Centre Handbook](#).

Evidence requirements

Candidates must complete the Evidence Checklist for this unit with no gaps. Individual unit checklists are available to download from the qualification [webpage](#) (see forms).

Guidance on assessment and evidence requirements

Please refer to the ITQ centre handbook on our [webpage](#).

Details of relationship between the unit and national occupational standards

This unit maps fully to competences outlined in IT User National Occupational Standards version 3 (2009).